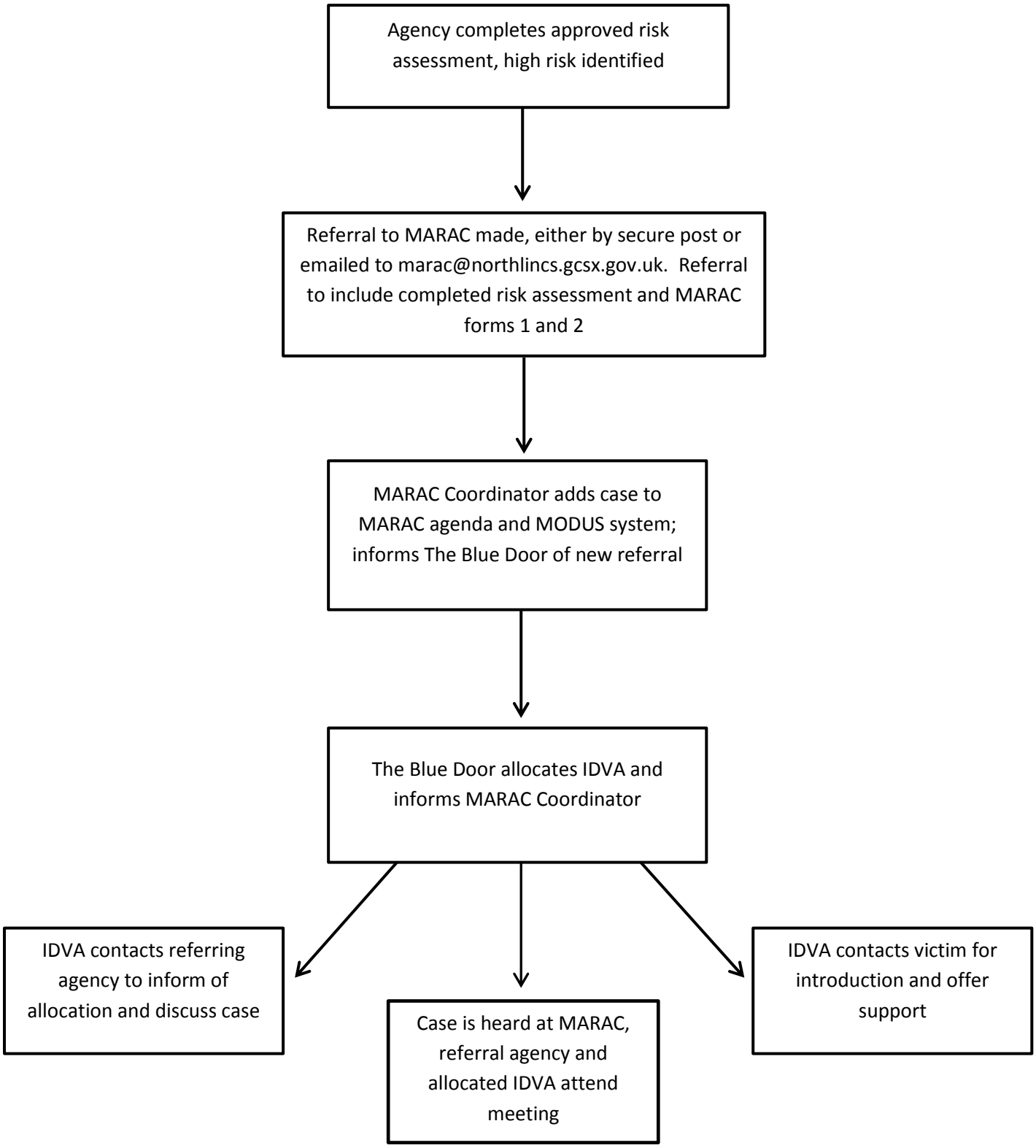MARAC/IDVA REFERRAL PROCESS